

# RESTORING HOPE IN TIMES OF CRISIS

Good Neighbors  
Global Annual Report  
2021





## Good Neighbors Global Annual Report 2021

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# Good Neighbors Highlight 2021

**37,145**

people saw their nutritional status improve over the previous year.



**109,003**

mothers and children under the age of 5 benefited from enhanced maternal and child health services.



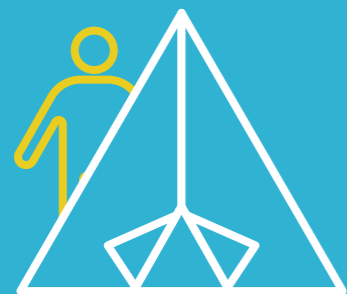
**500,165**

people had access to sufficient amounts of clean water and sanitation.



**136,804**

children were protected from violence, abuse, discrimination, and other threats.



**1,126,936**

children gained access to quality education.



**878**

community-based committees were organized to promote inclusivity and non-discrimination.



**43,273**

refugees and host community members became self-reliant.



# MESSAGE FROM OUR SECRETARY GENERAL

"Good Neighbors: Empowering People, Transforming Communities" – Shortly after the declaration of GN Vision 2030, COVID-19 appeared on the world stage, which put the brakes not only on achieving our Vision but also on achieving the Sustainable Development Goals (SDGs). Natural disasters related to climate change and economic and political issues occurring even before signs that the pandemic was losing steam, further exacerbated poverty and inequality among the most vulnerable children and residents.

In times of crisis, particularly children bear the brunt of human rights violations and inequality. It's at times like these we seek to solidify the fundamental belief that "Good Neighbors changes the village, and the village protects the children." Our Community Development Projects focused on strengthening the social and economic capabilities of residents, enhancing their resilience to disaster and climate crisis. Nutrition, basic education, medical care, and drinking water were provided to 221,706 sponsored children in 197 CDPs. Last year, comprehensive support from Good Neighbors reached 7.7 million children and adults.

Good Neighbors did not work alone in bringing these changes to local communities. We work and cooperate actively with governments, UN agencies, and our other global partners to address a variety of global issues and achieve the SDGs. We are grateful for the support and cooperation of our partner organizations and their expertise and passion.

In the previous year, we implemented every project using the Good Neighbors Global Development Approach (GN GDA), our strategic direction and result chain. This annual report is the outcome of that work. However, I hope this report will reach beyond providing numerical proof of our efforts to conveying the stories of change and hope that our neighbors now feel.

The realities we still face seem insurmountable. The effects of climate change are expected to become more severe, and the Ukraine are expected to need a long time to recover from the destruction of the Russian invasion of 2022. Yet, we must remain resolute that "Empowering People, Transforming Communities," remains our direction. We are committed to continuing to step forward with other good neighbors as together we create a sustainable future for all. I would like to express my sincere gratitude to the Good Neighbors members around the world who share our heart and vision.



Minho Choi, Secretary General  
Good Neighbors Global Partnership Center

# WHO WE ARE

## MISSION

- Good Neighbors exists to make the world a place without hunger, where people live together in harmony.
- Good Neighbors respects the human rights of our neighbors suffering from poverty, disasters, and oppression, helps them to achieve self-reliance, and enables them to rebuild hope.

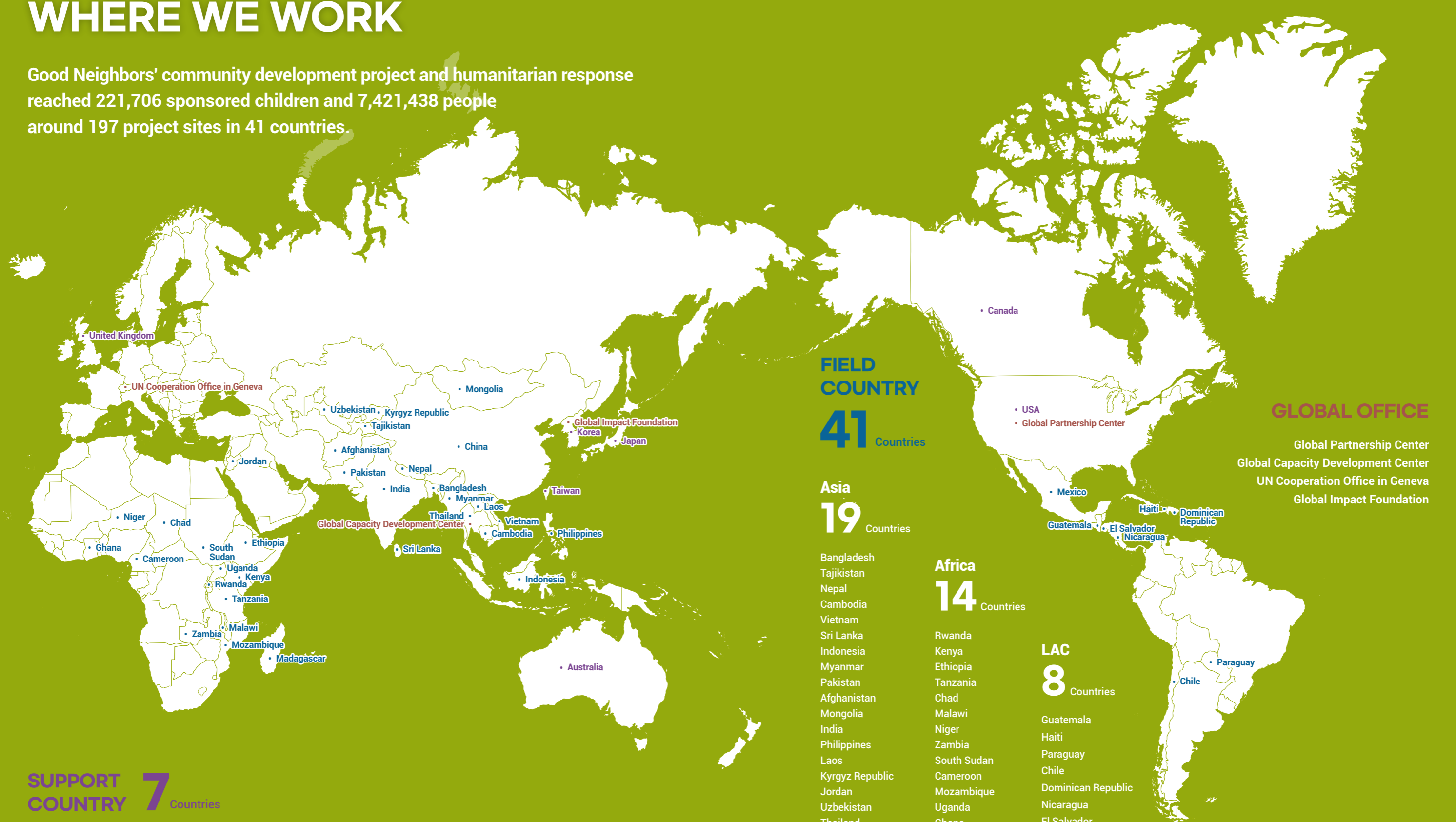
## CORE VALUES

- We serve people in need beyond ethnicity, religion, belief, and nationality.
- We promote self-reliance in sustainable development for individuals, families, and communities.
- We implement the rights of the child as top priority.
- We prosper global citizenship in mutual respect.
- We organize local volunteers to contribute in developing their own communities.
- We cooperate with all people who understand our mission and program.
- We work with professionalism, and pursue financial and operational transparency.
- We strive to induce more people to join our work as Good Neighbors members.



# WHERE WE WORK

Good Neighbors' community development project and humanitarian response reached 221,706 sponsored children and 7,421,438 people around 197 project sites in 41 countries.



**SUPPORT COUNTRY** 7 Countries

Korea, USA, Japan, Canada, Australia, United Kingdom, Taiwan

**FIELD COUNTRY**  
**41** Countries

**Asia**  
**19** Countries

- Bangladesh
- Tajikistan
- Nepal
- Cambodia
- Vietnam
- Sri Lanka
- Indonesia
- Myanmar
- Pakistan
- Afghanistan
- Mongolia
- India
- Philippines
- Laos
- Kyrgyz Republic
- Jordan
- Uzbekistan
- Thailand
- China

**Africa**  
**14** Countries

- Rwanda
- Kenya
- Ethiopia
- Tanzania
- Chad
- Malawi
- Niger
- Zambia
- South Sudan
- Cameroon
- Mozambique
- Uganda
- Ghana
- Madagascar

**LAC**  
**8** Countries

- Guatemala
- Haiti
- Paraguay
- Chile
- Dominican Republic
- Nicaragua
- El Salvador
- Mexico

**GLOBAL OFFICE**

- Global Partnership Center
- Global Capacity Development Center
- UN Cooperation Office in Geneva
- Global Impact Foundation

# HOW WE WORK

## Global Development Approach (GDA)

Good Neighbors established its “Global Development Approach” (GDA) to serve as its strategic direction for community development programs, to realize the rights of children, women, and community members. GDA is a human rights-based approach to community development, with eight Strategic Objectives (SOs)—Freedom from hunger, Child protection, Education, Health, Environment, Communities that are inclusive and democratic, Social economy, and Humanitarian aid—which are aligned with the Sustainable Development Goals (SDGs).

## Good Neighbors' Development Principles

**We support the most vulnerable.** We focus on the most marginalized and deprived children and women, who experience discrimination and social exclusion due to their gender, race, religion, class, or other social identifications. Directly and indirectly, GN offers support so that such people can live life without socio-economic or cultural discrimination, identify the underlying causes of structural inequality, and advocate for equality.

**We raise awareness of human rights.** GDA is grounded on the belief that all human beings are born equal in dignity and rights. An understanding of one's rights and others' rights can lead to transformative change. We enable children and community members to speak up as rights holders and strengthen the capacities of government and duty bearers to protect and fulfill the rights of people.

**We empower people.** We understand empowerment as the result of people having the will and power to solve the problems they face. We support such empowerment by facilitating the establishment of community-based organizations led by children, women, and community members so they can speak up on their rights as agents of change and make their own decisions for the better.

**We promote cooperation and solidarity.** We encourage children and the community to be active in the programs to work together in solidarity and create the changes they want. We cooperate with community-based organizations, community leaders and local governments to plan, to implement, and to evaluate towards sustainable development.

“Our neighbors, who are free from poverty, and whose rights are respected, live self-reliant in an inclusive community.”



**SO 1.**  
People are free from hunger



**SO 2.**  
Every child is protected



**SO 3.**  
People enjoy the right to education



**SO 4.**  
People exercise the right to health



**SO 5.**  
People live in sustainable environments



**SO 6.**  
People build inclusive and democratic communities



**SO 7.**  
People achieve economic empowerment through solidarity and cooperation



**SO 8.**  
People are protected from disasters

**WE SUPPORT THE MOST  
VULNERABLE**



# PEOPLE ARE FREE FROM HUNGER



"After the introduction of hot meals at school, our students have become more active and stopped complaining of hunger pangs and fatigue."

Ms. Bakirova Gulperi, Teacher

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**Key results in 2021**

<b>71,243</b> people with better food security ensured.	<b>28,772</b> people were educated on nutrition and health.
<b>36,236</b> farmers applied methods of climate-resilient farming.	<b>42,707</b> people partook in the community-based program to promote better food security.

**School meal program for children in the Kyrgyz Republic**

Although school meals are essential to ensuring children have enough to eat, the majority of schools in the Kyrgyz Republic find it difficult to provide children with hot, nutritious lunches due to their inadequate funding.

In cooperation with the UN World Food Programme (WFP), GN Kyrgyz Republic launched a "School Meal Program" at a secondary school. A fully-equipped school canteen was set up and two persons trained to be school canteen cooks. As a result, hot, healthy meals are served to 140 students in 1st to 4th grade.

## Smart agriculture with climate-resilient farming in Nepal

Residents of Letang suffer from droughts and flooding during the seasons while most of the agricultural land remains fallow in summer. Yet, as most residents are involved in agriculture, this challenging environment results in a loss of more than 50% of their food needs.

To resolve these problems, GN Nepal is carrying out a Climate Smart Agriculture (CSA) program, which seeks to transform and reorient agricultural development under the new realities of climate change. It aims to sustainably increase productivity, enhance resilience (Adaptation), and reduce greenhouse gas emissions (Mitigation) to strengthen national food security and achieve development goals.

The CSA program was implemented around Letang and involved setting up a weather forecasting system, choosing appropriate varieties to plant, using little to no tillage, managing farming manure, green manuring, and taking advantage of water-saving technologies for irrigation.

In 2021, 405 farmers were trained in CSA and put it into practice. Twenty farmer groups participated in the tree planting campaign, which resulted in the planting of 1,620 high-value fruit trees and more than 4,000 fodder trees.



"I learned a variety of techniques that help me keep my crops safe during extremely high temperatures, drought, cold waves, and floods, so for the first time, I've been able to sell my produce without farming methods that damage the land."

Mr. Chhatra Niraula, Farmer

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# EVERY CHILD IS PROTECTED



## Key results in 2021

**289,759**

people increased awareness of the rights of children.

**587**

activities carried out to establish a community-based child protection system.

**136,804**

children protected from violence, abuse, discrimination, and other threats.

## Birth registration campaign to ensure the rights of children in Nepal

In Malika Rural Municipality, a door-to-door birth registration program had never been conducted, and most parents were unaware that registration of births was mandatory.

Correspondingly, GN Nepal conducted a birth registration campaign in four wards of Malika Rural Municipality for about a month. Members of children's clubs, community leaders, ward secretaries, school teachers, and healthcare workers participated in rallies, carrying placards and chanting slogans about birth registration and the rights of and need to protect children. At the same time, a door-to-door birth registration service was offered.

After the campaign, parental awareness increased of the need to register births, and 730 children received birth certificates, which made it easier to access public services as well.



"My parents came to know about the importance of birth registration through the campaign, and told me of how they had been unable to receive services because our births had not been registered. After the campaign, they registered me and my brothers at the office, and we got the certificates."

*Shiva Pun, Malika Rural Municipality*

## Improving self-esteem and resolving emotional distress for middle school students through psychological support in Vietnam

According to survey data from Vietnam's Ministry of Education and Training in 2018, more than 80% of middle school students in Hanoi suffer from anxiety, depression, attention deficit disorders and other emotional challenges.

GN Vietnam supported the construction of counseling offices and equipment at two middle schools to provide counseling services to 1,109 middle school students with psychological and

emotional challenges related to academics, peer relationships, and school violence. GN Vietnam also held educational sessions on improving self-esteem and regulating emotions in healthy ways.

In addition, GN Vietnam educated 58 teachers to build their counseling abilities, provided parenting education, and set up an online counseling hotline. As a result, 85% of participating students stated that their self-esteem had improved and their emotional difficulties had been resolved.



"My self-esteem increased after getting psychological counseling!"

"I would like to participate in psychological counseling again!"

**85%**

**98.5%**

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## Promoting the rights of children through an educational drama in Paraguay

According to a UNICEF report in 2016, 61% of children have been victims of domestic violence in Paraguay. However, only 2.7% of it was reported to the police, prosecution, or Municipal Council for the Rights of Children and Adolescents.

GN Paraguay produced the second season of an educational TV program and aired it on the National Television broadcasting channel to deal with the issue and advocate for child rights. The TV program was a children's drama of eight episodes on basic and practical information on children's rights, including an introduction to basic rights, types of child abuse and violence, and where children can report and receive help when exposed to violence.

The awareness of children's rights increased as a result of this drama. When GN Paraguay researched after broadcasting, 20% of children recognized the importance of protecting rights and knew of other institutions (besides emergency medical services) where they could report violence and be protected, such as the Municipal Council for the Rights of Children and Adolescents, the Prosecutor's Office, and dialing 147 on the phone. The popularity of this drama resulted in the episodes airing worldwide through Spanish video platform 'Kill Viedeo'.

# PEOPLE ENJOY THE RIGHT TO EDUCATION



## Ensuring the right to education for ethnic minority students in Thailand

One of the long-running challenges for Thailand, home to a diversity of languages comprising approximately 72 ethnolinguistic groups and 31 million minority language speakers, is the incompatibility of an education system with the culture and lifestyle of the nation's minorities. This is why children whose mother tongue is not Thai are often excluded from school as they perform poorly in the classroom and in school exams.

GN Thailand conducted a project to support 3,522 ethnic minority children studying in 14 public schools in Chiang Rai Province. Fourteen bilingual teachers were sent and a literacy program provided to enhance their learning and ability to integrate into the public education system. Additionally, old libraries were renovated so they were more child-friendly and digital media provided that was more supportive of learning.

Each minority student in the program was able to understand basic conversation and basic instructions from their teachers. They were also able to make friends across minority groups using the official Thai language and understand subjects taught under Thailand's compulsory requirements.

## Resolving the learning loss of children in Tanzania through educational broadcasting

While prolonged COVID-19-induced school closures exacerbated learning loss and disruption, Kwarara Media Center (KMEC), established in 2017 by GN Tanzania, was selected as the main center for educational broadcasting by the government of Zanzibar. To provide consistent online classes on basic subjects such as English, Math, and Science, KMEC developed 30 educational lessons on responding to COVID-19.

KMEC also produced 80 episodes (Seasons 1 and 2) of "Happy Talk," towards a more sustainable learning environment in Tanzania. The episodes have been broadcast 851 times in total by four broadcasting stations, reaching 10,607 children under the age of 14.

### Improving English comprehension (Total 100 points)



### Viewership rate



#### Key results in 2021

**1,126,936**

children had improved opportunities for quality education.

**10,513**

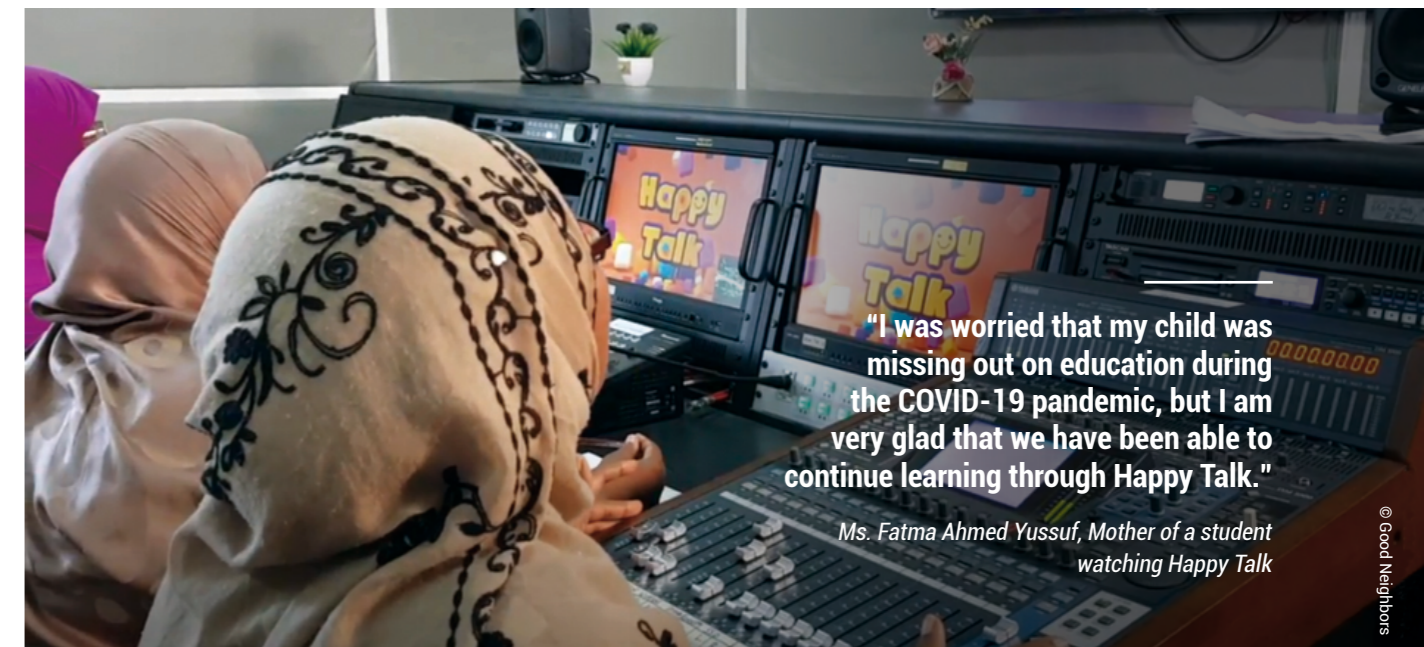
teachers completed a capacity-building training course.

**17,509**

people received literacy and numeracy education.

**21,641**

people completed life-skill training courses.



# WE EMPOWER PEOPLE



# PEOPLE EXERCISE THE RIGHT TO HEALTH



## Key results in 2021

**1,528,299**

people gained access to quality health services.

**261,701**

people received health check-ups.

**45,924** children and

**78,019** mothers gained access to

quality maternal and child health services.

**191,580**

people gained access to essential sexual and reproductive health services.

## Improving Maternal and Child Health (MCH) in Bangladesh through the establishment of delivery centers

Due to the poor quality of health facilities and the high cost of medical care, mothers in the Bochaganj region of Bangladesh are accustomed to giving birth at home. Yet, this custom often results in the death of mothers and newborns as they are unable to receive adequate antenatal and postnatal care.

In partnership with KOICA, GN Bangladesh built two delivery centers with specialized equipment

in the community health center. Training for 154 community health workers and six medical personnel was also provided. The percentage of mothers in the area visiting the health center for antenatal care increased from 16.9% to 81.2%, and 195 births were delivered safely since construction of the delivery centers. The percentage of area mothers receiving postnatal care also increased, from 64.7% to 91%.

### Percentage of mothers receiving antenatal care at least 4 times

Before **43.5%**

After **84.8%**

### Percentage of births at public facilities (health centers, hospitals)

Before **16.7%**

After **21.4%**



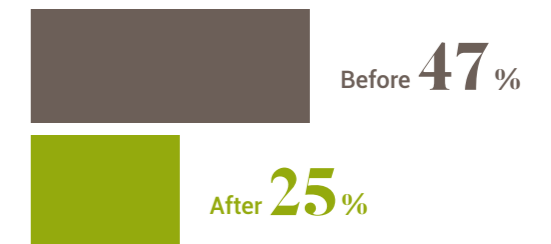
## Eradicating Neglected Tropical Diseases (NTDs) to reduce child mortality in Cameroon

According to the World Health Organization (WHO), NTDs are a diverse group of 20 conditions that cause devastating health, social, and economic problems, mainly pervasive in tropical areas. They are one of the main concerns in Cameroon as more than 2 million people are exposed to the risk of infection, especially by schistosomiasis, a type of parasitic infection.

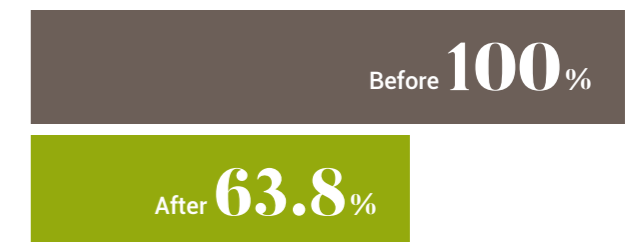
As a result of GN Cameroon's combined efforts with KOICA, 1,692,099 primary and secondary school students in the Centre Region, Cameroon received off-site treatment for tropical diseases and pesticides were sprayed in high-risk areas, which led to a 46% decrease in schistosomiasis infections. Campaigns also delivered guidelines for prevention and methods for treatment and educational materials were distributed at 6,268 government agencies, schools, and health centers.

### NTD prevalence in project areas

#### Schistosomiasis



#### Soil-transmitted helminth





**"We conducted an awareness campaign for those who opposed the drug treatments for religious reasons, and finally were able to see many children taking deworming pills to defeat the diseases."**

*Edjep Robert, Volunteer*

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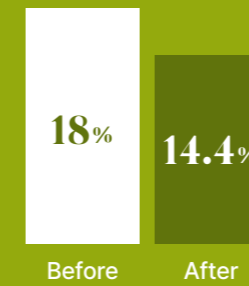
### **Igniting behavior change in sanitation through community participation in Mozambique**

According to UNICEF, 7.2% of children under the age of 5 die from diarrhea in Mozambique. Community members—especially children—in rural areas are exposed to a variety of waterborne diseases because they lack clean drinking water and have to drink contaminated water.

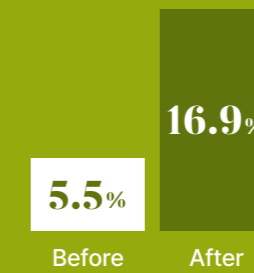
Partnering with KOICA, GN Mozambique installed

a solar water supply facility so that people could access and drink clean water in the village. Furthermore, improved toilets and handwashing facilities were built throughout the village, including schools and public health centers, to prevent diseases caused by open defecation and poor hygiene habits. Residents participated in the Community-led Total Sanitation (CLTS) program to improve village sanitation, and they set up committees of their own to manage the public facilities.

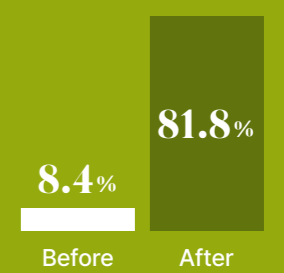
**Incidence of diarrhea in children < 5**



**Access to clean water**



**Percentage of households with improved toilets**



**"People used to drink from contaminated rivers that livestock use and visited health clinics with a variety of symptoms. But now children and community members can drink clean water and are safe from waterborne diseases."**

*Mr. Gerald Zakeo, WASH Officer, GN Mozambique*

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# PEOPLE LIVE IN SUSTAINABLE ENVIRONMENTS



## Promoting better waste management for Cambodian children through construction of incinerators

"I am very happy now the school has the incinerator and I see that now the school has a good environment. All the students know how to keep the area clean and what to do with waste."

*San Sonita, 6th grade student at Sok San primary school*

"Remarkable improvements were shown after construction of the incinerators. The knowledge, attitudes and waste management habits the students exhibited were all superior to previous years, with 80% of them putting what they'd learned into practice. Students kept the trash in the trash bins and burnt it in the incinerators."

*One of the principals of participating schools*

### Key results in 2021

**57,196**

people took action in response to climate change.

**48,519**

people were educated and continued practicing sustainable resource management.

**46,983**

people benefited from eco-friendly energy or devices.

### Raising awareness among children in Nicaragua on protecting the environment and improving waste management

GN Nicaragua held a Plastic Bottle Recycling contest in collaboration with TABLECO, a recycling company. The contest simultaneously promoted environmental protection and waste management to children by helping them recognize the significance and benefits of recycling. In total, 17 schools with 2,787 children and adults participated and collected a total of 2,021.3 kg of plastic bottles.



**We promote protection of the environment and better management of waste to children every day. The children will be excited to see the recycled product we can exchange.**

*Ms. Maribel Mendieta, Director, Las Ovejitas del Buen Pastor*

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# PEOPLE BUILD INCLUSIVE AND DEMOCRATIC COMMUNITIES

"Our future can be different when we can decide our future."

*A girl from a Girls' Ambassador Club*



## Key results in 2021

**15,745**

children joined 850 GN Children's Clubs to improve children's rights.

**878**

community-based networks built.

**6,231**

people designated as Community Development Committee members.

**8,190**

community-based organizations created to promote inclusiveness and non-discrimination.



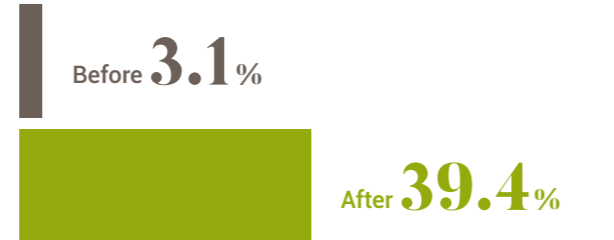
## Girls' Ambassador - Movement for the promotion of girls' rights in Uganda

Premature birth and early marriage are social issues in Uganda. Particularly in the Jinja region, the rates of premature birth and early marriage among girls aged 15 to 18 are 26.6% and 34.4%, respectively, which are above national averages. Furthermore, only 10% of primary schools have a clinic onsite, with most lacking the infrastructure necessary to support girls' sexual and reproductive health.

GN Uganda established school clinics to mitigate these issues and provided Dignity Kits\* to 3,158 girls. It also launched "Girls' Ambassador", which is girls' rights advocacy clubs to educate on women's rights and changes that may occur during puberty. Parent unions were created, and support given to advocate for girls' rights with local governments as well.

\* Dignity Kits include sanitary pads, soap, and other feminine care products in a carry bag.

Percentage of girls who understand they have the power to make decisions about marriage



Percentage of children aware of the risks of early marriage



"I learned how important economic stability is. Now I'm running a small shop selling daily necessities. I'm so proud of myself for earning my own money."

Majeda Khatun

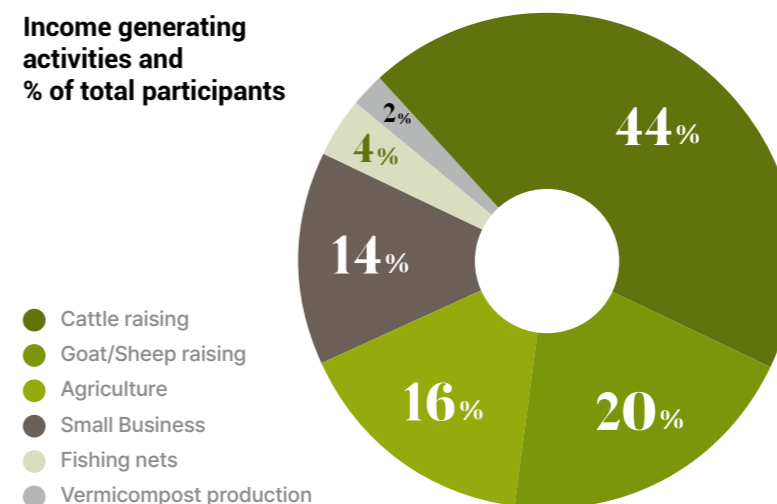
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## Building resilience for marginalized women towards zero hunger in Bangladesh

In partnership with the UN WFP, GN Bangladesh carried out a Building Resilience to Achieve Zero Hunger project, focusing on women socially marginalized and helping to empower them as valuable members of society. Widows and women who are landless, the primary income earners in their families, divorced, or not receiving any

government support participated in the Seasonal Livelihood Program (SLP), Entrepreneurship Development Training (EDT), and Income Generating Activities (IGAs). After completing the training, they were able to start farming, raising livestock, or open a small business with the support of grants.

Income generating activities and % of total participants



1,441

women participated in Entrepreneurship Development Training.

831

women received grants (BDT 15,000 each) as part of the Seasonal Livelihood.

# PEOPLE ACHIEVE ECONOMIC EMPOWERMENT THROUGH SOLIDARITY AND COOPERATION



## Key results in 2021

**102,947**

members of 919 income generation groups and cooperatives with increased income.

**118,403**

people's economic capacity enhanced.

**29,133**

people participated in VSLA, micro-finance, and financial literacy programs.

## Good Cleaning - Laundry business to improve living environment of Ger community in Mongolia

In the suburban areas around Ulaanbaatar, the capital of Mongolia, there is a Ger community where the marginalized—nomads in this case—live. Although around 58% of Mongolia's population lives in this Ger district, there is no adequate sewage system. Residents have to spend the long, severe winter in unwashed clothes and blankets. In these conditions, children are especially vulnerable to the risk of chronic allergies, respiratory disease, and infections.

Good Cleaning is a high-quality laundry service provided by Good Sharing, a GN social enterprise. It offers services at reasonable prices so that locals have easy, inexpensive access to cleaning services. While other laundry services charge the equivalent of about USD 6.20 per service, Good Cleaning charges only USD 4.96.

Good Cleaning helps to reduce child labor, as those whose families bring their laundry here no longer need their kids to walk an average of one hour to get water for cleaning. Instead, Good Cleaning goes door-to-door to collect and deliver laundry.

Consumes

**400** tons less water than traditional laundry practices.

**6,050** customers served and USD 22,790 in disposable income saved.

**34** engaged retailers seeing an income increase of USD 6,667.

**9,980** fewer hours of children walking long distances for water.



"I learned ways to manage and harvest the hay using tools and techniques for storage. Now we can produce milk without any problems even in a drought!"

Shadrak Shifara, Dairy farmer

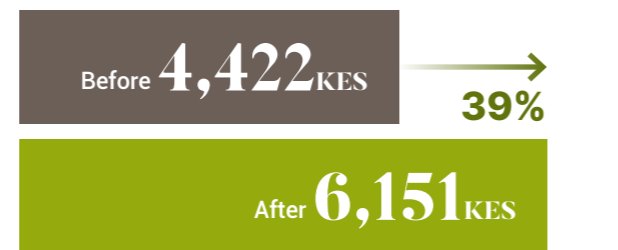


### Strengthening the milk-producing capacity of Kenyan dairy farmers towards sustainable economic growth

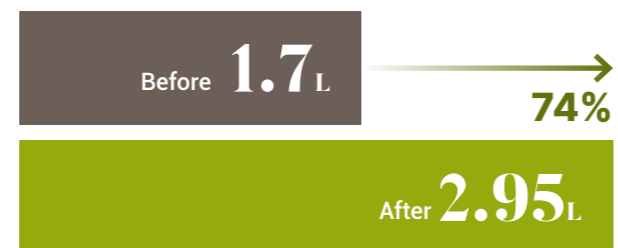
Dairy farming is Kenya's second-largest industry. However, the lives of Kenyan dairy farmers are becoming increasingly difficult because of a lack of water, pasture, and feed, due to recent droughts induced by global warming and a monopoly on buying milk and selling condensed milk by purchasing companies.

GN Kenya supports the community members in Kajiado County with stable supplies of affordable feed and water, support to improve cattle breeding and prevent and treat livestock diseases, as a way to comprehensively address climate change and structural problems in dairy farming. As a result, milk production by dairy farmers increased 74% while household incomes grew 39%, positioning dairy farming as a sustainable business with the involvement of local residents.

#### Income per local household (KES/Kenyan Shilling)



#### Production per local farm cow (Liter)



# PEOPLE ARE PROTECTED FROM DISASTERS



#### Key results in 2021



### Emergency response to assist survivors of the earthquake in Haiti

A 7.2-magnitude earthquake hit Haiti in August 2021, resulting in severe human and material damages for about 2.2 million people. Immediately, GN Haiti organized an emergency response team to provide relief supplies such as food kits and drinking water to the most severely affected people in the nearby regions of Les Cayes, Camp Perrin, and Aquin.



The emergency response was later expanded to the Maniche and Pestel regions, where the need was great but humanitarian support had not arrived. With the cooperation of the Community Chest of Korea, food kits containing rice and beans were provided to 13,500 people, and two water pumps for drinking water were installed, granting access to drinking water to 15,000 people.

### Distribution of food kits to Internally Displaced People in Afghanistan affected by facing humanitarian crises

According to UNOCHA, more than 700,000 people in Afghanistan were internally displaced by local conflict and drought. The nation is suffering from severe hunger, and more than 1 million children are acutely malnourished. GN Afghanistan immediately

provided the most urgent support, including distribution of food kits consisting of rice and flour, to 900 households in Kabul.

### Conducting emergency response and psychological support for survivors of the earthquake in Sulawesi, Indonesia

In January 2021, two large earthquakes struck the west part of Sulawesi province in Indonesia. GN Indonesia instantly provided emergency aid to 1,000 affected families. In cooperation with volunteers from local communities, hygiene kits consisting of detergents, toothpastes, toothbrushes, soap bars, towels, blankets were distributed to 1,000 affected families, and tarpaulins were provided to 32 displaced families.

Moreover, a series of Psycho-Social Support (PSS)

programs were provided to affected children for relief from the stress and trauma of the disaster. A total of 239 children participated in activities such as drawing, singing, and dancing outdoors.

### Strengthening self-reliance through training on tailoring and small-craft making for refugees in Mantapala Settlement, Zambia

In 2018, Zambia relocated 10,337 refugees to the newly established Mantapala Settlement. However, those refugees completely relied on limited food assistance and had very limited job opportunities. The poverty rate of the surrounding host communities hit 80%, while COVID-19 worsened their already-distressed economic capacities.

To improve self-reliance and productiveness of

those refugees and host communities around, GN Zambia hosted vocational training on tailoring and small craft making. Crafting workspaces were built, and the training was provided for 20 times to 50 people (33 women and 17 men) in partnership with UNHCR and local enterprises, Tribal Textile. After the training, 100 crafted goods were made and sold on MADE 51, a global online sales platform operated by UNHCR for goods handcrafted by refugees.



# WE PROMOTE COOPERATION AND SOLIDARITY



## PROMOTING HEALTH AND GOOD NUTRITION FOR CHILDREN AND RESIDENTS OF THE DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA

According to the World Food Programme, children and residents of DPR Korea endured several challenges in 2021. Climate-related disasters such as severe droughts and flooding resulted in acute food insecurity and undernourishment of children. Moreover, during efforts to counteract the global COVID-19 pandemic, residents were locked down, which limited their economic activities and caused hardship.

As Good Neighbors has supported the people of DPR Korea since 1995, efforts to reach those in need continued and expanded further. In 2021, Good Neighbors provided powdered milk to North Korean babies and delivered groceries, including rice and soybean oil, to North Korean families. Personal Protective Equipment (PPE) and 16 types of medicines were distributed to children and residents to prevent COVID-19 and other contagious diseases.

19,750

cans of powdered milk provided.

300

tons of soybean oil provided.

3,000

tons of rice provided.

1,086,320

items and 16 types of medicines supplied.



## REMAINING HOPEFUL DURING THE COVID-19 PANDEMIC\*

\* An article on this research has been published in Youth & Society and entitled, "Remaining Hopeful During the COVID-19 Pandemic: The Role of NGOs in Filling the Social Support Gap for Vulnerable Children." This is an excerpt from the original article.





The COVID-19 pandemic has changed people's way of life around the world. Overall economic activity has dampened significantly due to movement restrictions, business closures, and job losses. The deteriorated economic conditions also increased the parental burdens of schooling and feeding, which led to parental stress and domestic violence, thereby negatively affecting children's mental health.

Since 2008, Good Neighbors has been implementing child-centered community development projects as an integrated approach, including one-to-one child sponsorship and strategic projects on food security, protection of children, education, health, water, sanitation and hygiene (WASH), the environment, and livelihoods. Through this approach, GN advocates child rights and gives people reason to hope and achieve self-reliance, following GN's mission statement.

With the outbreak of COVID-19, GN established a COVID-19 response strategy and frameworks for each stage of the crisis and implemented emergency measures. At the same time, GN

conducted research with Hankuk University of Foreign Studies on the psychological and economic effects of the COVID-19 restrictions on children and their families to strengthen the necessary services.

A survey was conducted on 834 children between the ages of 10 and 18 in Kenya and Zambia, sub-Saharan African countries severely affected by the COVID-19 pandemic. In addition, focus group interviews (FGI) and key informant interviews (KII) were organized with key stakeholders like child groups, village leaders, and public servants.

Analyzing the survey results using the ordinary least squares (OLS) regression method, a substantial decrease in real income, overseas remittance income, consumption of food, and savings were identified in Kenya and Zambia. Likewise, the mental health of adult respondents was negatively affected by the pandemic. Regarding children's mental health, those participating in the GN child sponsorship programs and community development projects obtained higher scores on the Children's Hope Scale (Synder, 2002; Snyder et al., 1997) than did non-participating children.

As children with a higher Hope Scale score are more likely to be resilient in the face of disaster and achieve higher socio-economic status as adults, these results provide further evidence that Good Neighbors programs, with institutional and emotional support, brought a sense of safety to children and contributed to their mental health.

**Figure 1.**  
Predicted Hope Score according to Good Neighbors program participation, by country

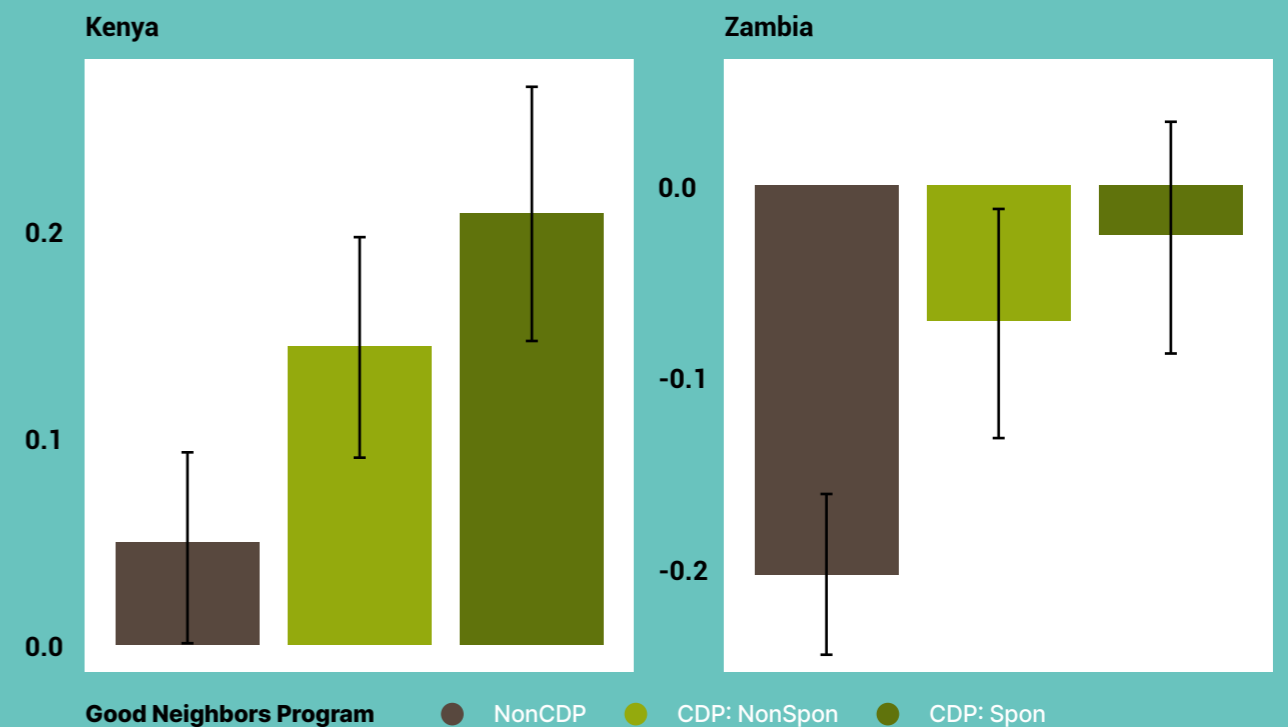


Figure 1 visualizes the predicted Hope Score by country and group when all other variables are set to their respective means. The vertical lines indicate 90% confidence intervals. In both countries, the level of hope of children in the NonCDP group was clearly lower than that of the other two groups (CDP: NonSpon and CDP: Spon).

In conclusion, this research shows the importance of emotional and informational support to foster and sustain hope among children. International NGOs specializing in assisting children tend to focus on the delivery of instrumental support, but that might not be the primary mechanism in

helping children remain hopeful during a disaster. By expanding programs that provide informational and emotional support, NGOs can better fill the gap in social support experienced by vulnerable children.

**Footnote**

Snyder, C. R. (2002). Hope theory: Rainbows in the mind. *Psychological Inquiry*, 13(4), 249–275.  
 Snyder, C. R., Hoza, B., Pelham, W. E., Rapoff, M., Ware, L., Danovsky, M., Highberger, L., Rubinstein, H., & Stahl, K. J. (1997). The development and validation of the Children's Hope Scale. *Journal of Pediatric Psychology*, 22(3), 399–421.

# GLOBAL PARTNERSHIP

In cooperation with 24 global partners, Good Neighbors reached over 28.8 million people in 28 countries.

## Education & Protection

12 projects / 3,766,897 participants

- Improvement Project for Sexual and Reproductive Health and Rights for Girls in Jinja, Uganda (KOICA)
- School-Based Mental Health Awareness Improvement Project in Hanoi, Vietnam (Gyeonggi-do Provincial Office)

## Health

15 projects / 24,018,256 participants

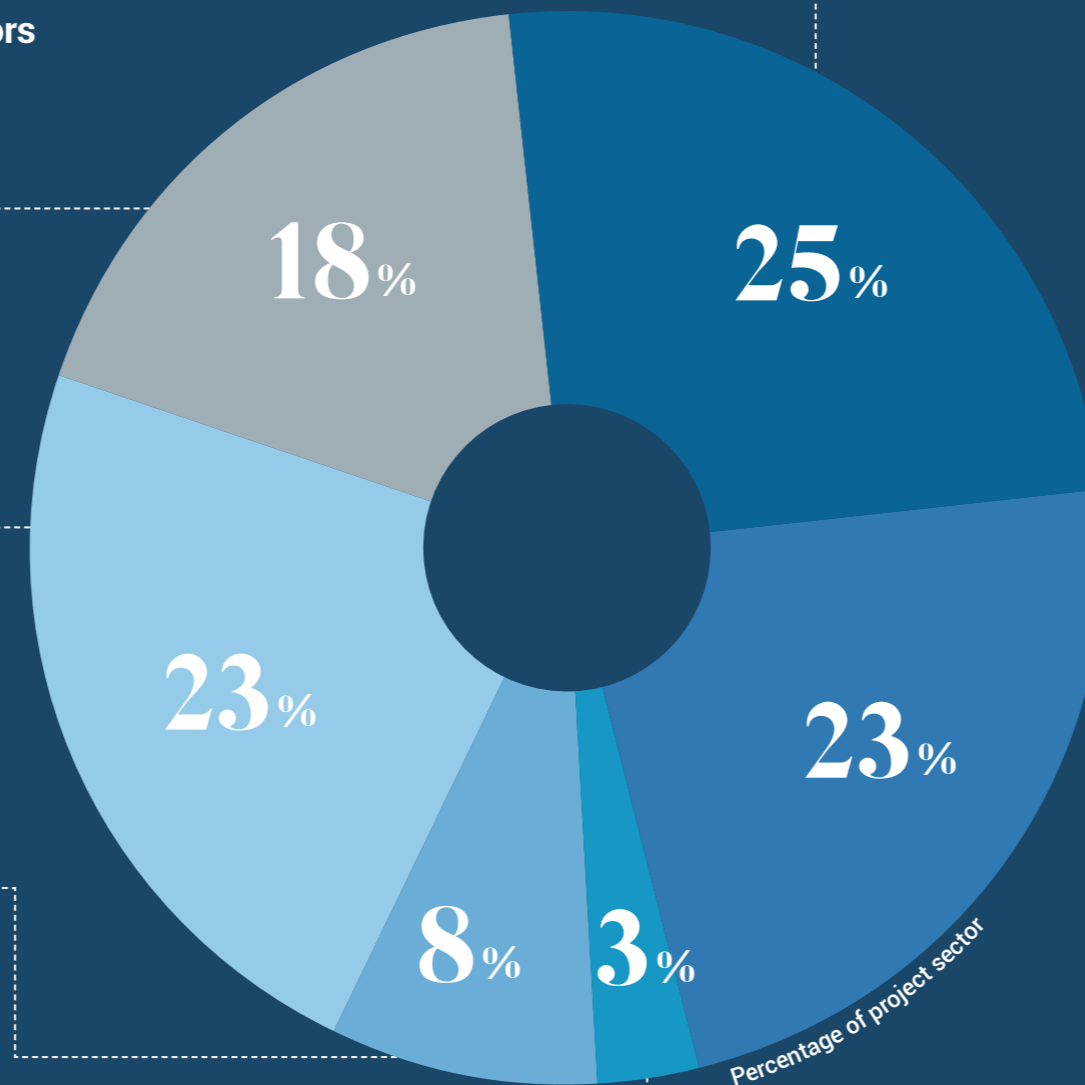
- Bangladesh-Bochaganj-Ensuring safe baby delivery for pregnant community mothers through Maternity Center linkage with CHW activities in Bochaganj Community (KOICA)
- Neglected Tropical Disease Control project in Cameroon (KOICA)
- Promotion of Mother-Child-Healthcare II in Tajikistan (GIZ)

## WASH

5 projects / 86,709 participants

- WASH in School Project in Bardiya District, Nepal (Japanese Ministry of Foreign Affairs)
- Healthy children – Healthy community; changing and sustaining behavior through 3-Stars approach in schools to promote safe learning environment in Tajikistan (UNICEF)

\* Representative projects for each sector



## Humanitarian Assistance

15 projects / 505,308 participants

- Socio-economic empowerment of Syrian refugees and vulnerable Jordanian women through microbusiness development (IOM)
- Classroom and latrine reconstruction and food distribution in public primary schools in Nhamatanda district, Sofala province, Mozambique (Japan Platform)
- Building Resilience Through Education and Community Engagement in Cyclone-affected Schools in Mozambique (UNICEF)
- UNHCR ETM, Agro-livelihood support for coexistence between host community and refugees in Niger (UNHCR)
- TVET for migration and employment of UNHCR ETM camp PoCs in Niger (UNHCR)
- Inclusive Child-led Disaster Risk Reduction in Angeles City, Pampanga in the Philippines (UNICEF)

## Livelihoods

16 projects / 245,956 participants

- Value chain development and income generation for supporting coffee farmers of Mayan Natives in Guatemala (KOICA)
- GUD LIFE (Gardening for Urban Dwellers and Livelihood for Income and Financial Empowerment) Project in Sitio Bakai Community, Bagong Silangan, Quezon City in the Philippines (Australian High Commission)
- Increased farming household income by responding to climate change in Rwanda's Kamony district, and improving the agricultural value chain (KOICA)

## Climate change

2 projects / 30,896 participants

- Sustainable Approaches for Climate Change Adaptation and Mitigation - Kunar Province, Afghanistan (UNDP)
- Strengthening the response capacity of climate change in Dodota, Ziway Dugda Woreda, Ethiopia (KOICA)

## Thank you

Good Neighbors recognizes the contribution of our partners and donors, passionate about reaching the most vulnerable around the globe. We would never have gotten this far in 2021 without the cooperation of our sincere partners and entrusting donors.





# FINANCIAL REPORT

## Revenue (in US dollars)

Total **\$ 265,537,838**

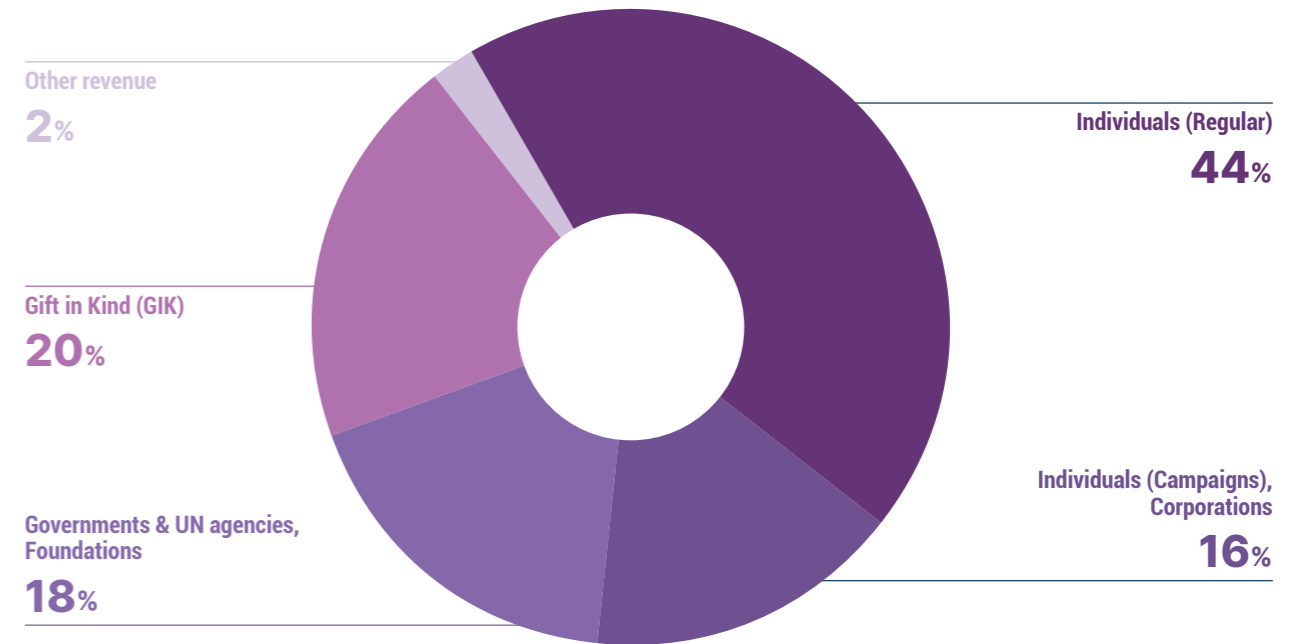
Contributions Donations	<b>\$ 41,442,377</b>
Contributions Gifts in Kind	<b>\$ 52,899,062</b>
Contributions Sponsorship	<b>\$ 116,476,453</b>
Grants	<b>\$ 49,377,147</b>
Other Revenues	<b>\$ 5,342,799</b>

## Expenditure (in US dollars)

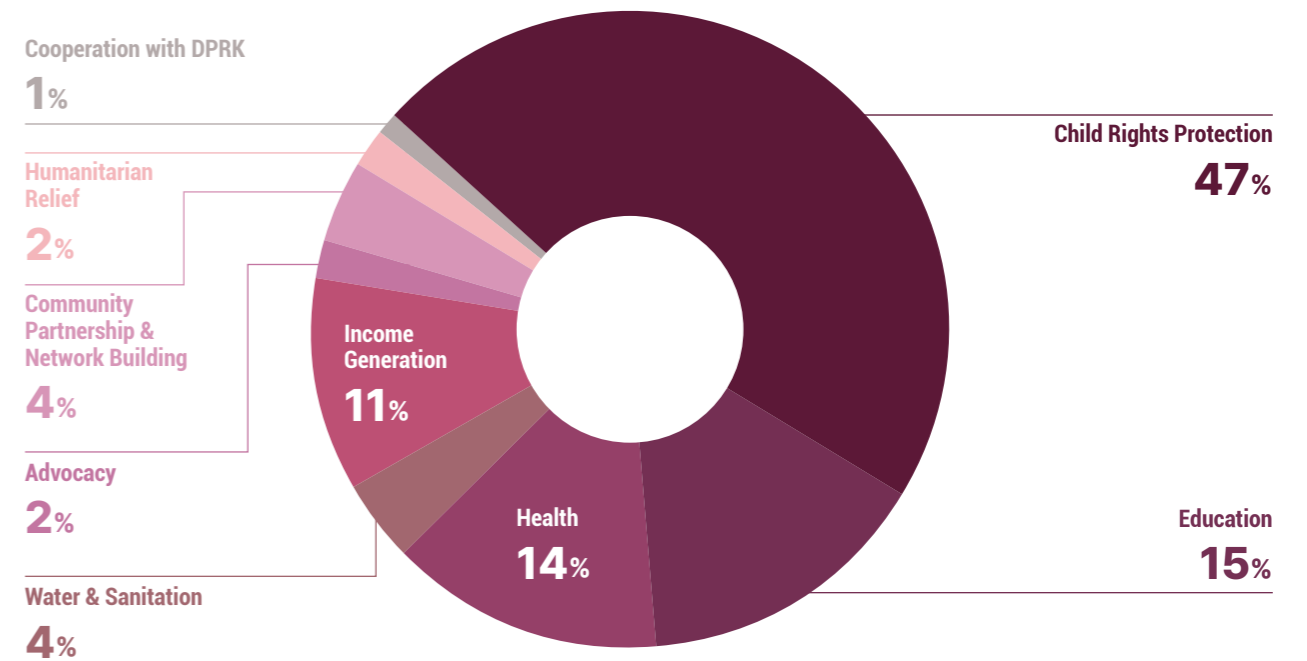
Total **\$ 265,537,838**

Program	<b>\$ 210,784,758</b>
Administration and Fundraising	<b>\$ 27,676,445</b>
Designated fund for 2022 projects	<b>\$ 27,076,635</b>

## How our work is funded



## How your giving helps



# ACCOUNTABILITY:

## Safeguarding at Good Neighbors

**In 2021, Good Neighbors drafted and approved the “Child and Adult Safeguarding Policy” in alignment with our organizational mission and our commitment to human rights. The Policy’s Purpose is to:**

1. Protect people from risk and harm including neglect, sexual exploitation and abuse, especially for children, women and vulnerable adults;
2. Explain how to safely report safeguarding concerns;
3. Clarify Good Neighbors’ responsibilities, including to prevent, report and respond to violations, building capacity and awareness in parallel.

**In terms of Scope, the Policy applies to every employee worldwide as well as to affiliated organizations and partners, who must comply both during and outside working hours. The Policy follows a set of Principles:**

- Zero tolerance: Abuse is caused by power imbalances, discrimination and misuse of authority. We take reports of Safeguarding breaches seriously and hold perpetrators to account.
- Shared responsibility and accountability: Since Safeguarding is everyone’s responsibility, we ensure that all parties understand and uphold their duties, develop their awareness and capacity.
- Do no harm: We commit to making our programming and operations safe by means of sound risk management and community participation.
- Best interests of children and vulnerable adults: Our priority is to act in the best interest of survivors and people at risk to preserve their dignity and human rights.
- Confidentiality: We protect whistleblowers and survivors by keeping sensitive documents and information confidential, especially in relation to reporting and investigations.
- Survivor-centered approach: We empower survivors to make their own decisions and we act based on their preferences and recommendations.
- Safe environment and organizational culture: A safe, fair and respectful working environment is essential to prevent, report and speak out against Safeguarding violations.
- Risk management approach: Identifying risks beforehand makes our programming safer by establishing monitoring procedures, pursuing mitigation actions and assigning responsibilities.

# WE RAISE AWARENESS OF HUMAN RIGHTS



[www.goodneighbors.org](http://www.goodneighbors.org)

